



Information Gateway Services (Kitchener-Waterloo Inc.)

20 Hanson Ave., Unit 3
Kitchener ON N2C 2E2
Tel: 519-884-7200 or 519-824-2026
Scan & E-Mail to: signup@kw.igs.net

Client Obtained Cable Modem Information

Please provide the information noted below if you wish to use a cable modem not newly picked up from IGS KW. You may purchase/obtain your own modem, however, you must ensure it is compatible and suitable for use on the Rogers network. How this is done is up to you. In order to place an order we **MUST** first have the modem information.

The following is the list of pre-approved modems, **ANY** other model and you **MUST** supply written proof from Rogers that they will accept your modem choice to be used through a reseller. You take 100% responsibility for this task and the acceptance of the modem during the order process. The easiest thing to do is to use one of the ones listed below.

NOTE: **ONLY** ones with a * after the Manufacturer name below can be used on a service faster than 30Mbps.

Manufacturer	Model
Huawei	MT130U
Cisco*	24/8 DPC3848
Hitron*	CDA3-20
Hitron	CDARES
Thomson/Technicolor	DCM475
SmartRG	804N
SmartRG*	SR808AC
Technicolor	DCM476
Technicolor	DCW775
Technicolor	TC4300
Technicolor*	TC4350

Manufacturer

Model

Mac Address

Serial Number**

**NOTE: If there is more than one serial number, please provide ALL of them.